

NOTICE OF PRIVACY PRACTICES

Your patient rights

- You may request a copy of this notice and we will provide one to you.
- You may request in writing that we communicate your health information by alternative means such as email or fax or to alternative locations.
- You have a right to copies of your own health information. Your request must be submitted in writing to our HIPAA Compliance Officer either by mail or in person. We will let you know if any copying fees will be assessed. If there are copying fees, those fees will not exceed that which is allowable by the TSBDE rules and regulations.
- You may request that we implement additional restrictions on the use and disclosure of your private health information and we will determine whether or not the request is feasible.
- You may request that we amend your health information. This request must be in writing along with an explanation for the needed amendment. Keep in mind that we may deny your request but will maintain a copy of your request in your patient file.
- You are entitled to a list of occurrences in which we or our business associates have disclosed your private health information for reasons other than for treatment, payment, or healthcare operations for the past 6 years. Submit your request in writing.

Uses and Disclosures of your Private Health Information

- To yourself
- To family and/or friends that you authorize for the purposes of

helping with your healthcare or for payment of services.

- To obtain payment
- To other healthcare providers involved in your care
- To notify your family or representative about your care and health status as needed.
- To cooperate with law enforcement for reasons not limited to but including abuse, neglect, domestic violence, or crime victim.
- To military authorities if you are personnel of the Armed Forces and the information is needed for lawful intelligence, counterintelligence, or other national security purpose.
- To correctional institutions if you are an inmate.
- To facilitate our own quality assessments and improvements, reviewing competence of healthcare professionals, evaluation of practical performance, training programs, accreditation, certifications, licensing, or credentialing activities.
- To provide you with appointment reminders such as voicemail or mailers.

Questions and Complaints

- If you suspect that we have violated your privacy rights or are concerned about the disclosure of your
- health information, you may complain by using the contact information provided on this notice or may
- contact the U.S. Department of Health and Human Services. We will provide you with their address
- upon request. We will not retaliate against you if you file a complaint or voice your concerns.
- If you have questions you may direct them to the contact officer.